

	InfoMart Inc.	Inquiries Inc.	CIC Credit	Lida Strategic Solutions, Inc.
Contract/ISA Exceptions	Exceptions Taken	Accepted	Accepted	Accepted
Cost (30 points)	28	20.31	23.41	12.67
Project Approach and Process (40 points)	28	39	30	20
Experience and Risk Mitigation (30 points)	18	30	18	20
Total	74	89.31	71.41	52.67

Solicitation Title & Number		RFP			
		RFP Cost Points	SBE/SDV Points	Total Cost Points	
RFQ# 987656 - Investigations and Background Check Services		28	7	35	
Offeror's Name	Total Bid Amount	SBE/SDV Participation Amount	RFP Cost Points	RFP SBE/SDV Points	Total Cost Points
InfoMart Inc.	\$151,517.50	\$0.00	28.00	0.00	28.00
CIC Credit	\$181,212.50	\$0.00	23.41	0.00	23.41
Inquiries Inc.	\$208,925.00	\$0.00	20.31	0.00	20.31
Lida Strategic Solutions Inc.	\$334,900.00	\$0.00	12.67	0.00	12.67

CIC Credit

Strengths – Ability to do batch uploads. Status reports are sent out Monday-Friday. Dashboard appeared to be user friendly. Well qualified staff. Ability to interface with HRIS system. Included information on management team. Provided detailed use of manpower.

Weaknesses – Lacked detail and not formatted according to the Evaluation Criteria section of the solicitation. Failed to explain the process if a database search fails to provide information. Lacked detail in the Risk Mitigation section. Lacked detail in the “What if’s.” Failed to describe how they would work to ensure deadlines are met. No mention of litigations. Failed to include reference information.

Inquiries Inc.

Strengths – Proposal and goals were very clear. Have personnel who can appear in person whenever necessary. Has experience with Metro Nashville. Clearly explained how background checks were obtained. Clearly understands the requirements and limitations Metro has. Described what corrective actions would be taken if deadlines were missed. Explained that they are overstaffed in hopes of handling any unexpected issue(s) if they should arise. Internal checks performed every five minutes to ensure the three to five day deadline is met. Ability to interface with HRIS system. Clearly identified the risks and strategy that would be taken to minimize those risks. Detailed references. Clearly explained their manpower and ability to perform the work. Stated Metro will have a response within an hour. Included an organizational chart. Provided resumes of Contract Manager and Program Manager who will be assigned to Metro.

Weaknesses – Did not clearly explain how Metro would be notified of outages.

InfoMart

Strengths – Online portion for applicants to go into. Ability to interface with HRIS system. Would customize their system to our needs. Have a designated staff for implementation. Clearly described their Criminal Department.

Weaknesses – Lacked detail. Exceptions to the solicitation. Did not go into “What if’s” scenarios. Failed to clearly describe how more information would be obtained. Failed to discuss what happens if a candidate fails and how they would follow up with Metro. Failed to list similar projects. Failed to identify potential issues & challenges. Lacked detail on manpower and staff. Failed to provide any references.

Lida Strategic Solutions

Strengths – Has a combination of field agents that can run searches and physically visit Courts. Vice President has over 15 years of experience with background screening. Had a workforce to communicate outages. Clearly identified references. No pending litigations.

Weaknesses – Lacked detail. Failed to describe how searches would be performed. Failed to explain how Metro would be contacted with delays. Failed to discuss implementation or potential issues and challenges. Lacked detail on manpower to perform the work. Lacked detail on technology. Failed to provide information on how reports would be returned to Metro. Failed to explain Risk Mitigation.